

Event Safety/Emergency Response – Supplemental Resources

Please consider these additional event safety and emergency response resources as you plan your next event:

- [IAVM Trained Crowd Manager](#): This course is intended to train candidates who will serve as crowd managers or event leads for events and/or large public assembly venues. This training complies with National Fire Protection Association (NFPA) Fire and Safety Code, NFPA 101, and has 2 phases:
 - Phase 1 is a web-based program with four modules: (1) Introduction and Administration; (2) Risk and Remedies; (3) Crowd Management; and (4) Moving People with Disabilities. Phase 1 generally takes about 6 hours. Cost is \$50 per user.
 - Phase 2 is dedicated to the specific venue for the crowd manager and has three modules: (1) Venue familiarization; (2) Venue emergency plans and procedures; and (3) Venue knowledge assessment. Upon completion of the modules, crowd managers must complete a 25-question multiple-choice assessment in order to attain a certificate.
- [Adult First Aid/CPR/AED Online Course](#): American Red Cross program to equip those with the necessary knowledge to recognize and care for variety of first aid situations. There are other courses sponsored by the [American Heart Association](#) and the [National CPR Foundation](#).
 - The American Red Cross course can be completed in about 3 hours. Cost is \$37 per user.
- [FEMA Emergency Management Institute](#): Full Course Catalog. Courses are free to those who qualify for enrollment.
 - [ICS - 100.C: Introduction to Incident Command System](#): Introduction to Incident Command System and its functions, roles, etc. (2 hours).
 - [ICS - 200.C: Basic Incident Command System for Initial Response](#): Provides context for an initial response, specifically for those who will assume a leadership position within the command structure (4 hours).
 - [IS - 700.B: An Introduction to the National Incident Management System](#): Provides an overview of the National Incident Management System (NIMS). Learn how to work together within communities to prevent, mitigate, respond to, and recover from incidents (3.5. hours).
 - [IS - 907: Active Shooter: What You Can Do](#): This course provides guidance to individuals, including managers and employees, so that they can prepare to respond to an active shooter situation (1 hour).
 - [Community Emergency Response Team \(CERT\)](#): Educates volunteers about disaster preparedness for the hazards that may occur.
 - [IS-317.A: Introduction to Community Response Team \(CERTs\)](#) (2 hours).
 - [IS-315.A: CERT and the Incident Command System](#) (2 hours).

- [CISA De-Escalation Series](#): Online resources to help individuals recognize, assess, de-escalate, and report situations that may be concerning or indicative of potential incidents or violence. No cost.
- [The Event Safety Guide from the Event Safety Alliance](#): An online guide for health, safety and welfare at live entertainment events in the United States. See the Event-Specific Considerations and appendices. No cost.
- [Raptor Technologies](#): Resources for visitor management and other event support technology. Pricing provided upon request.