Volunteer Thank You

Thank you for taking the time to volunteer for a FIRST® Tech Challenge event. FIRST® and FIRST® Tech Challenge rely heavily on Volunteers to ensure events run smoothly and are a fun experience for Teams and their families, which could not happen without people like you. With over 4,600 Teams competing annually, your dedication and commitment are paramount to the success of each event and the FIRST Tech Challenge program. Thank you for your time and effort in supporting the mission of FIRST!

Sponsor Thank You

Thank you to our generous sponsors for your continued support of the FIRST Tech Challenge!
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Gracious Professionalism® - “Doing your best work while treating others with respect and kindness - It’s what makes FIRST, first.”
Introduction

What is FIRST® Tech Challenge?
FIRST Tech Challenge is a student-centered activity that focuses on giving students a unique and stimulating experience. Each year, Teams participate in a new Game that requires them to design, build, test, and program autonomous and driver-operated robots that must perform a series of tasks.

The playing field for the Game consists of the FIRST Tech Challenge game pieces set up on a foam-mat surface, surrounded by a metal and polycarbonate Field frame. Each Tournament features Alliances, which are comprised of two Teams, competing against one another on the playing field. Teams work to overcome obstacles and meet challenges, while learning from, and interacting with their peers and adult Mentors. Students develop a greater appreciation of science and technology and how they might use that knowledge to impact the world around them in a positive manner. They also cultivate life skills such as:

- Planning, brainstorming, and creative problem-solving.
- Research and technical skills.
- Collaboration and teamwork.
- Appreciation of differences and respect for the ideas and contributions of others.

To learn more about FIRST Tech Challenge and other FIRST Programs, visit www.firstinspires.org.

FIRST Tech Challenge Core Values
Volunteers are integral to the FIRST community. FIRST Tech Challenge relies on Volunteers to run the program at many levels, from managing a region to Mentoring an individual Team. Our Affiliate Partners coordinate the program in each region or state. These Affiliate Partners fundraise, run Tournaments, hold workshops and demonstrations, market FIRST Tech Challenge locally, handle public relations, and recruit Volunteers and Teams. They are a tremendous resource for Mentors and FIRST would not exist without them.

FIRST asks everyone who participates in FIRST Tech Challenge to uphold the following values:

- We display Gracious Professionalism® with everyone we engage with and in everything we do.
- We act with integrity.
- We have fun.
- We are a welcoming community of students, Mentors, and Volunteers.
- What we learn is more important than what we win.
- We respect each other and celebrate our diversity.
- Students and adults work together to find solutions to challenges.
- We honor the spirit of friendly competition.
- We behave with courtesy and compassion for others at all times.
- We act as ambassadors for FIRST and FIRST Tech Challenge.
- We inspire others to adopt these values.

Gracious Professionalism® - “Doing your best work while treating others with respect and kindess - It’s what makes FIRST, first.”
Gracious Professionalism®

FIRST uses this term to describe our programs’ intent. This is one of the most important concepts that can be taught to a young person who is learning to get along in the work world. At FIRST, Team members help other team members, but they also help other Teams.

Gracious Professionalism® is not clearly defined for a reason. It can and should mean different things to everyone.

Some possible meanings of Gracious Professionalism® include:

- Gracious attitudes and behaviors are win-win.
- Gracious folks respect others and let that respect show in their actions.
- Professionals possess special knowledge and are trusted by society to use that knowledge responsibly.
- Gracious Professionals make a valued contribution in a manner pleasing to others and to themselves.

In the context of FIRST, this means that all Teams and participants should:

- Learn to be strong competitors, but also treat one another with respect and kindness in the process.
- Avoid leaving anyone feeling as if they are excluded or unappreciated.
- Knowledge, pride and empathy should be comfortably and genuinely blended.

In the end, Gracious Professionalism® is part of pursuing a meaningful life. When professionals use knowledge in a gracious manner and individuals act with integrity and sensitivity, everyone wins, and society benefits.

Watch Dr. Woodie Flowers explain Gracious Professionalism® in this short video.

“The FIRST spirit encourages doing high-quality, well-informed work in a manner that leaves everyone feeling valued. Gracious Professionalism seems to be a good descriptor for part of the ethos of FIRST. It is part of what makes FIRST different and wonderful.”

- Dr. Woodie Flowers, National Advisor for FIRST

Gracious Professionalism® for Volunteers

It is a good idea to spend time going over this concept with Volunteers. Provide Volunteers with real-life examples of Gracious Professionalism in practice before, during, and after the event and recognize great Gracious Professionalism when you see it in action!
Youth Protection Program

The purpose of the FIRST® Youth Protection Program (FIRST YPP) is to provide Coaches, Mentors, Volunteers, employees, others working in FIRST programs, team members, parents, and guardians of team members with information, guidelines, and procedures to create safe environments for everyone participating in FIRST programs.

The FIRST YPP sets minimum standards recommended for all FIRST activities. Adults working in FIRST programs must be knowledgeable of the standards set by the FIRST YPP, as well as those set by the school or organization hosting their team.

Youth Protection Expectations and Guidelines

Coaches and Mentors are expected to read and follow elements in the FIRST Youth Protection Program guide that are labeled as required are mandatory in the United States and Canada, and may not be waived without the approval of the FIRST Youth Protection Department.

FIRST recommends that the standards set forth in the FIRST Youth Protection Program guide be applied outside of the United States and Canada to the extent possible. At a minimum, local regulations regarding youth protection must be complied with.

Forms are available here: http://www.firstinspires.org/sites/default/files/uploads/about/FORMS.zip


Information on the Canadian Screening process is available here: http://vimeo.com/30137373

You can find FAQ and additional information about the FIRST Youth Protection Program on the FIRST website at: http://www.firstinspires.org/resource-library/youth-protection-policy

NOTICE OF NON-DISCRIMINATION

United States Foundation for Inspiration and Recognition of Science and Technology (FIRST®) does not discriminate on the basis of race, color, national origin, sex, disability, or age in its programs and activities. The following person has been designated to handle inquiries regarding the non-discrimination policies: Lee Doucette, Youth Protection Program Manager, 200 Bedford Street, Manchester, NH 03101, 603-666-3906, Ext. 250.
Volunteer Bill of Rights

Volunteers are our most valuable asset. Their selfless contributions of time and resources are instrumental in accomplishing our mission of inspiring the next generation of science, technology, engineering and mathematics leaders and innovators. At the foundation of the relationship between FIRST and our Volunteers, are their rights. All FIRST Volunteers have a right to:

- Be treated with Gracious Professionalism®. Gracious Professionalism is a way of doing things that encourages high-quality work, emphasizes the value of others, and respects individuals and the community. With Gracious Professionalism, fierce competition and mutual gain are not separate notions.
- Feel valued. FIRST recognizes the significant contributions of time and resources our Volunteers make as they help us achieve our mission.
- Inclusion. All Volunteers have the right to be treated with respect and dignity in inclusive environments. FIRST values diversity and opposes discrimination.
- Information regarding their role. FIRST will inform Volunteers about what’s expected of them, when they are scheduled to serve, any changes to program or policy, and who to contact should they need assistance.
- Safety. FIRST strives to create safe environments for all Volunteers and participants and will always factor safety into program planning.
- Fair treatment. All FIRST Volunteers will be treated fairly and any performance issues will be handled using the FIRST Volunteer Behavior Intervention Recommendations.
- Request a different role if they feel their current assignment is not a good fit.
- End their Volunteerism. FIRST appreciates and respects the fact that all of our Volunteers are here by choice.
- Contact FIRST Headquarters directly if they feel they are being treated improperly. If attempts to resolve issues and conflicts at the local level are not successful, Volunteers can call (800) 871-8326 or email volunteer@firstinspires.org.

Volunteer Code of Conduct

The mission of FIRST is to inspire a generation of science and technology leaders who are both gracious and professional. This FIRST Code of Conduct lists some of the basic behaviors Mentors, Coaches, Volunteers, team members, Affiliate Partners, contractors, staff, and other participants should adhere to while participating in FIRST activities.

- Exhibit Gracious Professionalism® at all times. Gracious Professionalism is a way of doing things that encourages high-quality work, emphasizes the value of others, and respects individuals and the community. With Gracious Professionalism, fierce competition and mutual gain are not separate notions.
- Ensure the safety of all participants in FIRST activities.
• Not engage in any form of bullying, harassment, use of profane or insulting language, or any actual or threatened violence.
• Adhere to all FIRST Youth Protection Program (YPP) policies.
• Report any unsafe behavior to event or local FIRST leadership.

Persons who do not comply with this Code of Conduct may be barred from participating in FIRST activities.

What is the FIRST® Tech Challenge Dean’s List Reviewer Manual?

The purpose of the FIRST Tech Challenge Dean’s List Reviewer Manual is to:

• Provide new Dean’s List Reviewer with an understanding of their role.
• Provide eligibility guidelines for Dean’s List Award.
• Explain Dean’s list evaluation structure.

This guide focuses on the skills and concepts needed for the development of the following general goals:

• Provide step by step instructions on the process of reviewing nominations.
• Explains how to evaluate each nomination.

This guide would not be possible without the contributions of time, ideas, and resources provided by the FIRST Robotics Competition.
Tournament Organization Structure

*For events without a Field Manager, all volunteers that report to the Field Manager will report to the Field Technical Advisor, except for the Emcee and Game Announcer who report to the Volunteer Coordinator.

**Dean’s List Interviewers and Reviewers operate outside the realm of judging. Dean’s List Volunteers do not participate in Event day deliberations for the Dean’s List Award.

Learn more about the roles of Volunteers on our Volunteer Resources page, “Volunteer Role Description”. 
**Job Description**

**Physical/Technical Requirements:**
- Technical – Medium
- Physical – Low
- Administrative – Medium
- Communication – High

**Volunteer Training and Certification**
Volunteers must apply to their role using the Volunteer Information Management System (VIMS). After the volunteer has selected their role, FIRST Tech Challenge will send an email to the Volunteer with access to their training resources and certifications (when applicable). Emails will be sent twice a week, on Tuesdays and Thursdays. This process will be used until further notice. If you have applied for a role but have not received access to the training, please email FTCTrainingSupport@firstinspires.org.

FIRST Tech Challenge requires that Dean’s List Reviewers read this manual, and complete the necessary certification to fulfill this role. They should expect approximately 2 hours of training.

**Volunteer Minimum Age Requirement**
FIRST requires that FIRST Event Volunteers be at least 13 years of age, however, the Regional Planning Committee has the option of increasing the age requirement as desired. Adult Volunteers may not have children accompany them while volunteering or be responsible for supervising their own children at the event. Children under the minimum age are welcome at FIRST Competitions with appropriate supervision by someone other than a Volunteer.

**Key Volunteer Role Minimum Age Requirement**
Volunteers MUST be at least 18 years of age before being assigned to a Key Volunteer Role. Key Volunteer positions include: Volunteer Coordinator, Head Referee, Judge Advisor, Field Manager, Field Technical Advisor, Control System Advisor, Wi-Fi Technical Advisor, Lead Hardware Inspector, and Lead Scorekeeper. When a Volunteer who is applying for a Key Role is also a recent FIRST participant (participated in a FIRST program within the last 4 years), this Volunteer falls under the category of an inexperienced Volunteer, and should be assigned with an experienced Volunteer in the Role in which the inexperienced Volunteer would like to serve. Recognize that while we strongly encourage Alumni to volunteer, it is important to talk through with this inexperienced Volunteer that they need to be careful in personalizing their experience and comparing the Teams and situations at this specific Event to what they remember about their own experiences.

**Bring a Friend!**
Volunteers are such a vital part of the FIRST Tech Challenge Program and continuing to inspire students to pursue science, technology, engineering, and math (STEM) careers. FIRST Tech Challenge needs your help in recruiting new volunteers to keep our programs thriving for future generations! If you have a friend or co-worker you think would be interested in volunteering at an event, there are just a few easy steps to help get them involved!

1. Check out our full list of Volunteer opportunities online!
2. Have them apply for the Event in VIMS. All Volunteers must be screened before volunteering.
   a. Check out the VIMS User Guide Here!
3. Have them contact FTCTeams@firstinspires.org with any questions they may have.

If they are concerned about jumping in head first, no worries! Job shadowing at an FIRST Tech Challenge Event is one of the best ways to get a taste of what a full day’s worth of competition looks like, and discover ways they can fit their own personal skills into a Volunteer position!

*Gracious Professionalism® - “Doing your best work while treating others with respect and kindness - It’s what makes FIRST, first.”*
**FIRST Dean’s List Award Overview**

In an effort to recognize the leadership and dedication of FIRST’s most outstanding FIRST Tech Challenge students, the Kamen family sponsors an Award for selected top students known as the FIRST Dean’s List. Since its introduction in 2010, the FIRST Dean’s List Award has attracted the attention of prestigious colleges and universities who desire to recruit FIRST Dean’s List students. Similar to the very prestigious National Merit Scholarship Award winners, there are three (3) “categories” of FIRST Dean’s List Award students:

1. **FIRST Dean’s List Semi-Finalists**
   - FIRST Dean’s List Semi-Finalists are the students nominated by each Team to compete for the FIRST Dean’s List Finalist spots.

2. **FIRST Dean’s List Finalists**
   - The students selected to be recognized at each State/Regions Championship that are in the running for the FIRST Dean’s List Winner spots.

3. **FIRST Dean’s List Winners**
   - The group of 10 students who are the final selection for the Dean’s List Award at the FIRST World Championship.

Each FIRST Tech Challenge Team is invited to select up to two (2) students who are in the 10th or 11th grade (sophomores or juniors) as FIRST Dean’s List Semi-Finalists. The students who earn FIRST Dean’s List Award status as a Semi-Finalists, Finalist or Winner, are great examples of student leaders who have led their Teams and communities to increased awareness for FIRST and its mission. These students have also achieved personal technical expertise and accomplishment. It is the intention of FIRST that these individuals will continue on, post-Award, as great leaders, student alumni, and advocates of FIRST.

Prestigious colleges have expressed great interest in meeting FIRST Dean’s List’s Award winners and FIRST hopes that each Team will take advantage of the opportunity to nominate the most qualified students as FIRST Dean’s List Nominees!

**Eligibility**

Every registered Team in North America can submit two (2) students as FIRST Dean’s List Award Semi-Finalists.

- Students must be a sophomore (grade 10) or junior (grade 11) to be eligible for this Award.
- The Coach or Mentor nominating the student(s) must submit an essay explaining why the student should receive this Award. The essay must be 4,000 characters or less.

**Submitting the Nomination**

**Deciding Which Students to Nominate**

The entire FIRST Tech Challenge Team should work together to determine which two of their teammates they feel should be nominated for the Dean’s List Award. Although it is the Mentor/Coach who submits the physical
nomination, the Team as a whole must verify the accuracy of the submission. FIRST is relying upon the Team for the veracity and accuracy of the submission data.

Who Submits the Nominations?
A mentor of the Team who is unrelated to the student being nominated can submit the nomination for the Dean’s List Award. However, only the Main and Alternate contacts are able to submit nominations through the Team Registration System. If the Mentor or Coach (who is not listed as the Main or Alternate Contact in the Team Registration System) would like to nominate a student for the Dean’s List Award, they must send the nomination essay and required information to the Team’s Main or Alternate contact to be officially submitted through the Team Registration System. All nominations must be entered through the system, any nominations sent straight to FIRST will not be considered.

It can be common when reviewing the submission that the Main and/or Alternate Contact are related to the student, but the nomination is from a non-relative Coach or Mentor. FIRST Tech Challenge has required that the nomination be submitted with the Coach or Mentor’s name at the end of the nomination essay. The name added to the end of the essay does count against the 4,000 character limit.

Dean’s List Award Evaluation Structure
The chart below is a visual aid to show how each category feeds into specific levels of Competition. Dean’s List Interviewers are responsible for interviewing Semi-Finalists. Interviews are done at the Qualifying Tournament, League Championship or Interview only events. The Dean’s List Reviewer will then review the nominations and the Interviewer notes within a state/region to determine the Dean’s List Finalists. Depending upon the size of the region, there will be 2-4 Dean’s List Finalists within each state or region (see Number of Advancing Finalists by Region for further details). These finalists will be announced at the State/Region Championship Tournament. A separate panel will review the Dean’s List Finalists and choose the 10 FIRST Tech Challenge Dean’s List Winners.

Evaluation Process

Overview
The Dean’s List Reviewers are responsible for deciding the Dean’s List Award Finalists. There will be at least two Reviewers in a State/Region that work together to determine the Finalists for that particular State/Region.

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The Reviewers must access the Dean’s List Award System to view the original nomination as well as the notes from the Dean’s List Interviewers. Once all of the nominations and notes have been taken into consideration, the Reviewers are responsible for choosing the Finalist students to be announced at the State/Region Championship. Dean’s List Reviewers do not need to be present at the Event; rather they review each Semi-Finalist and enter the Finalists in the Dean’s List Award System. This information will feed up to the State Championship Event Director.

**Review Timeline**
Working together with the other assigned Reviewer(s), plan to discuss the nominations and determine a winner approximately 2 weeks before the Championship event. This will allow plenty of time to collaborate and decide which Semi-Finalists will be named Dean’s List Finalists and provides time for the Finalists to be communicated to the Event Director and/or Affiliate Partner.

**Reviewer Collaboration**
There must always be at least two Reviewers that will work together to look over all the nominations and make a decision on the Finalists. In some regions a committee might be formed to review the Nominations and to make final decisions. Reviewers should check with the Affiliate Partner in their region to determine if a committee has been formed to review nominations, or if they will need to collaborate with one other individual.

Reviewers can choose to either meet in person, or via conference call to discuss each Semi-Finalist in detail. It may be helpful for each Reviewer to read the Nominations prior to this meeting, and have ideas of which candidates are the top contenders and why.

**Access the Nominations**
Dean’s List Award nominations are posted on a private, password-protected site where only the Interviewers, Reviewers, and authorized FIRST staff can read the entries. Reviewers will receive a link to the FIRST Dean’s List Award System once they are assigned to the role by the Event Director or Volunteer Coordinator. Please see the [Dean’s List Award System](#) section of this manual for further instructions and features of the system.

**Review Nominations**
Dean’s List Reviewers must take the time to review each nomination essay along with the notes submitted by the Dean’s List Interviewer.

Each nomination shall include the following identifying information:
- Nominee name
- Nominee Grade
- Nominee GPA
- Qualifying Event for the Dean’s List Interview to Take Place
- Nomination essay of no more than 4,000 characters
- Photo of Semi-Finalist (this is optional)
- Dean’s List Interviewer Notes

When reviewing the essay nominations and Interviewer notes, it is important to understand that these should not be evaluated for spelling, punctuation, or grammar. This is not a reflection on the student, as the student never writes the nomination essay or the notes submitted after the Interview. The Reviewer should only be concerned with the content of the essay and getting to know the student prior to the interview.

**Criteria**
Criteria for selection of the FIRST Dean’s List shall include, but not be limited to a student's:
• Demonstrated leadership and commitment to the ideals of FIRST;
• Interest in and passion for a long term commitment to FIRST and its ideals;
• Overall individual contribution to their Team;
• Technical expertise and passion;
• Entrepreneurship and creativity;
• Ability to motivate and lead fellow Team members; and
• Ability to effectively increase awareness of FIRST in their school and community.

Number of Advancing Finalists by Region

The number of Semi-Finalists that will move onto the next level as Finalists depends upon the region. Regions with larger team numbers will have additional spots to advance students. Below outlines the number of advancing Finalists by region:

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<thead>
<tr>
<th>2 Finalists</th>
<th>3 Finalists</th>
<th>4 Finalists</th>
</tr>
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<tbody>
<tr>
<td>Alabama</td>
<td>Alaska</td>
<td>Florida</td>
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<tr>
<td>Alberta, Canada</td>
<td>Arizona</td>
<td>Illinois</td>
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<tr>
<td>Arkansas</td>
<td>California – LA</td>
<td>Iowa</td>
</tr>
<tr>
<td>British Columbia, Canada</td>
<td>California – NorCal</td>
<td>Missouri</td>
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<tr>
<td>Connecticut</td>
<td>California – San Diego</td>
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<td>Delaware</td>
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<td>Mississippi</td>
<td>New Jersey</td>
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<tr>
<td>Montana</td>
<td>New York – Hudson Valley</td>
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<tr>
<td>Nebraska</td>
<td>New York – NYC</td>
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<td>Nevada</td>
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<td>New Hampshire</td>
<td>Ohio</td>
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<tr>
<td>New York – Excelsior</td>
<td>Oklahoma</td>
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<tr>
<td>New York – Long Island</td>
<td>Pennsylvania</td>
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<tr>
<td>North Dakota</td>
<td>Rhode Island</td>
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<tr>
<td>South Carolina</td>
<td>Texas – Arlington</td>
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<td>Texas – Lubbock</td>
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<td>Utah</td>
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<td>Wyoming</td>
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</table>
Making Decisions on Finalists

It can be a difficult task for the Reviewers to determine which Semi-Finalists will move to the next level as Finalists. The Reviewer should always keep in mind the criteria (stated above) when making their decisions. This section goes over some other items the Reviewer should/should not consider when making their decision.

**FIRST Robotics Competition/FIRST Tech Challenge**
Both FIRST Robotics Competition and FIRST Tech Challenge are eligible to be nominated for the Dean’s List Award in their State/Region’s program. There is no rule that states a student cannot be nominated for both. Reviewers should focus on the student’s accomplishments in the program they have been nominated for, rather than disregarding a student that has been nominated for both programs.

**Individual Contributions**
Many essay nominations will outline Team activities, but not necessarily discuss what the student’s individual contributions are to the activity. This is where the job of the Interviewer is very important, and they have been instructed to include these types of notes to better assist the Reviewer in making their final decisions.

**System Enhancement**
The Dean’s List Award System has been enhanced with guided questions to help Reviewers and Championship Reviewers to make decisions on the nominations.

Other questions a Reviewer can ask themselves when making final decisions:

- Is the student a great Ambassador for FIRST?
- Is the student a leader?
- Is this a student that will continue to be involved with FIRST and its mission in future years?
- How have they helped increase the awareness of FIRST?
Dean’s List Award System

The Dean’s List Award System is the tool used to track nominations and Interviewer’s notes. In order for a Reviewer to access this system, the Reviewer must first apply in our Volunteer Information and Matching System (VIMS) for the Event they will be interviewing students (this should be the State/Region Championship). Once they have applied, the Reviewer MUST be assigned in the Volunteer Management System (VMS) by the Volunteer Coordinator or Affiliate Partner. Without these steps the Reviewer will not be able to access the system, and therefore cannot view the nominations and interview notes of all the nominations within the state/region.

Receiving Access to the System
FIRST will review assignments twice a week and send out the link for the system. The link will be sent every Monday and Wednesday of each week to any Volunteer that has been assigned in the VMS. Once a Dean’s List Interviewer has been granted access, they will view only the events they have applied for. For any issues accessing the system, please contact FTCDeansList@firstinspires.org.

The username and password to the Dean’s List Award System will be the same as your username and password used to apply for the role in VIMS (Volunteer Information and Matching System).

Please follow the step by step instructions on how to navigate the Dean’s List Portal to retrieve a list of Semi-Finalists, print the list, and review each nomination.

Review Nominations
1. Log into the FIRST Tech Challenge Dean’s List Award Reviewer Portal:

2. Once logged in, you will see the Events you have been assigned to.
Click "Edit/View" on an Event to see a list of each Semi-Finalist submission.

3. To review each Semi-Finalists original submission, as well as Interview notes, click on the “Details” button next to each semi-Finalist. You also have the option to choose “Print All” which will populate a new screen with every submission for that Event.
Reviewing Submissions
Below is the screenshot of the system is where you will review notes and rankings from the Interviewers.

Selecting Finalists
To select the Finalists from a Championship Tournament, navigate to the Championship Tournament in the Dean’s List System. Click Edit/View.

Gracious Professionalism® - “Doing your best work while treating others with respect and kindess - It’s what makes FIRST, first.”
Important Note – Do not select the Finalists in the system until after the Event. The system will automatically generate an email to the Finalist and the coaches notifying them that the student is a Finalist. This is in place to ensure the Finalist receives the necessary Media Release form and College Release form to be signed and sent back to FIRST.

Once in the Championship event, select the finalists using the dropdown menu. Click “Save” when complete.
2016-2017 FIRST® Tech Challenge
Dean’s List Reviewer Manual

Appendices
Appendix A: Resources

**Game Forum Q&A**

http://ftcforum.usfirst.org/forum.php

Anyone may view questions and answers within the FIRST® Tech Challenge Game Q&A forum without a password. In order to submit a new question, you must have a unique Q&A System User Name and Password for your team.

**FIRST Tech Challenge Game Manuals**

Part 1 and 2 - [http://www.firstinspires.org/node/4271](http://www.firstinspires.org/node/4271)

**FIRST® Headquarters Pre-Event Support**

Phone: 603-666-3906
Mon – Fri
8:30am – 5:00pm
Email: FTCTeams@firstinspires.org

**FIRST Tech Challenge Event On-Call Support**

*These numbers are available for event personnel only. Please do not call these numbers if you are a Team looking for a ruling, a decision, or assistance. We trust that you will not misuse this resource.*

  Day of Event Robot Control System Support: 603-206-2450

  All other Day of Event support: 603-206-2412

**FIRST Website: firstinspires.org**

**FIRST Tech Challenge Page** – For everything FIRST Tech Challenge.

**FIRST Tech Challenge Volunteer Resources** – To access public Volunteer Manuals.

**FIRST Tech Challenge Event Schedule** – Find FIRST Tech Challenge events in your area.

**FIRST Tech Challenge Social Media**

**FIRST Tech Challenge Twitter Feed** - If you are on Twitter, follow the FIRST Tech Challenge Twitter feed for news updates.

**FIRST Tech Challenge Facebook page** - If you are on Facebook, follow the FIRST Tech Challenge page for news updates.

**FIRST Tech Challenge YouTube Channel** – Contains training videos, Game animations, news clips, and more.

**FIRST Tech Challenge Blog** – Weekly articles for the FIRST Tech Challenge community, including Outstanding Volunteer Recognition!

**FIRST Tech Challenge Team Email Blasts** – contain the most recent FIRST Tech Challenge news for Teams.

**FIRST Tech Challenge Google+** community - If you are on Google+, follow the FIRST Tech Challenge community for news updates.
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