Some event volunteer roles for FIRST Tech Challenge require training. About half of these roles are certified and volunteers must pass the certification test before they can serve in that role. Training is good for one season. FIRST Tech Challenge volunteers will access training from within their Dashboard after applying to volunteer at an event.

Accessing training and certification:

1. Log into www.firstinspires.org account and sign up to volunteer for an event with a volunteer role that has a training course attached.
   
   a. Courses for FIRST Tech Challenge include: Emcee & Game Announcer, Control System Advisor, Dean’s List Interviewer, Dean’s List Reviewer, Event Administrator, Field Inspector, Field Resetter, Field Supervisor, FIRST Technical Advisor, Gracious Professionalism, Head Referee, Judge, Judge Advisor, Pit Administrator, Queuer, Referee, Robot Inspector, Scorekeeper/Scoring System, Scorekeeper/Scoring System - Dual Division, Volunteer Coordinator and Wi-Fi Technical Advisor

2. After submitting the application, click on “Return to Dashboard”.

3. Once back in the dashboard, under the “Volunteer Registration” tab you should now see “Roles Missing Certifications” in your dropdown options.
4. Click on “Review Outstanding Tasks”

5. Which will bring up a pop up window telling you that you have training and certifications required. Clicking on “Resolve” will take you to BlueVolt, a Learning Management System (LMS), where the training courses are located.

6. Click on the courses below to take your required training.
7. Explore additional training courses by going to “Click here to access all available FIRST Tech Challenge Courses” at the bottom of the page.

Accessing volunteer training after the course has been completed
Once a training course associated with your role has been completed, you have met the training requirement for the role and the “Roles Missing Certifications” notice will go away. You can still access the training courses in BlueVolt by clicking on your login name at the top right of the Dashboard. On the drop-down menu, click on “My Profile” and you will see the certifications link for BlueVolt.

Or you can click on the “Training/Certifications” button found underneath your Volunteer Registration tab page on the right.

Thank you for volunteering with FIRST!
For any questions or difficulties, email FTCTrainingSupport@firstinspires.org.